Jacob's 4-month Visit

You arrive for your second appointment with Jacob Downing and his mother, who are here for Jacob's 4-month health visit.

When you enter the room, you notice that Jacob is fussing in his infant seat on the examining table. His mother, Eileen, is sitting on the other side of the room with a frown on her face, arms folded across her chest.

Based on Eileen's responses to specific interview questions, you learn that Jacob has had intermittent and increasing fussiness for the past several weeks. He has also been waking more frequently at night. Eileen indicates that she believes he is teething and gives Jacob a cool teething ring with something sweet on it to soothe him.

You also learn that Eileen's mother, with whom Jacob and Eileen live, has told her daughter that Jacob has colic because she isn't taking good enough care of him. Eileen indicates that she is doing the best job she can, but is feeling tired and frustrated not knowing how to best comfort Jacob.